

## Time-Limited Programs

### Eviction Prevention Services

**Time-limited rental assistance and/or back rent to prevent evictions of eligible households.** Some funds require documentation of COVID-related impact. Household must meet Federal income limits.\* Apply at [www.NEOrenthelp.org](http://www.NEOrenthelp.org).

### Rapid Re-Housing

**Time-limited (6-12 months) emergency housing assistance for individuals or families who are currently homeless.** Housing location services are provided by EDEN. Every household works with a case manager who links them to resources that will help increase income, manage money, and successfully maintain housing independently at the end of the program. Household must meet Federal very low-income limits AND head of household must be currently homeless.\* Apply through Coordinated Intake. **Also available for families actively fleeing domestic violence.** Apply through COORDINATED INTAKE, The Journey Center or Jewish Family Services.

### Housing Location Services

- Solutions to help clients overcome housing barriers by identifying housing opportunities and providing connections to property owners
- Working relationships with property owners in the community to increase housing availability and options
- Transportation for clients to view potential units as needed.
- Close collaboration with case managers to coordinate their housing search

## Our Vision & Core Values

EDEN recognizes that housing is a basic right of all people and is the first step in helping them transform their lives. We envision that homelessness will be brief and rare, and that every family will have a safe, secure place to call home. We believe housing serves as a foundation to build stable lives, advance independence, and fulfill aspirations.

EDEN is committed to being an active champion of **Diversity, Equity and Inclusion (DEI)** throughout our organization and the communities we serve.

## Profile of Those We Serve

EDEN provides the one thing that most people take for granted: a stable, permanent home. One of the most pressing obstacles faced by our participants is their pronounced poverty, as they typically have very low (or no) incomes. The majority of EDEN participants live with severe mental illness, substance use disorders, HIV/AIDS, physical impairments, or a combination of disabilities. EDEN also serves veterans, domestic abuse survivors, and individuals who are transitioning from correctional and rehabilitative institutions. By providing safe and affordable homes, EDEN helps the most vulnerable households in our community transform their lives.

**EDEN proudly serves more than 5,000 households of low-income individuals and families annually. Our success is due in large part to our close partnerships with dozens of social service agencies throughout northeast Ohio.**

**EDEN is a contract agency of the Alcohol, Drug and Mental Health Services Board of Cuyahoga County (ADAMHS).**



*EDEN's mission is to provide housing solutions to people facing the challenges of housing insecurities and homelessness.*

*How can we help you?*

7812 Madison Avenue  
Cleveland, OH 44102

Phone: 216-634-0202

TDD/TTY: 1-800-545-3833 x 873

Email: [edeninfo@EDENcleveland.org](mailto:edeninfo@EDENcleveland.org)

[www.EDENcleveland.org](http://www.EDENcleveland.org)

EDEN offers many different programs designed to help persons with disabilities and/or coming from homelessness realize their full potential. We own and operate 13 permanent supportive housing complexes with 800 units and more than 260 units of scattered-site housing. Supportive services are available for all programs, and those with on-site services are noted in the descriptions.

Programs may change, close or open depending on funding availability. We will announce any changes, including when wait lists open, on our website at [www.EDENcle.org](http://www.EDENcle.org). Referrals to EDEN must come through a program wait list or through agencies or systems that have agreements with EDEN.

If you need shelter in Cuyahoga County, contact COORDINATED INTAKE at 216-674-6700. In Lorain County, contact COORDINATED ENTRY at 440-242-0455. Hours are 8:00 am - 8:00 pm, Monday - Friday. Be sure to leave a message with your name and call-back number. If you do not qualify for our programs, you can visit the website of one of EDEN's partners ([www.EDENcle.org/partners](http://www.EDENcle.org/partners)). You can also dial 2-1-1, United Way's First Call for Help.

EDEN is familiar with the Ohio Landlord Tenant Law and the Federal Fair Housing Act. We assist individuals in need of information, advocacy, or referrals to appropriate organizations for assistance. Visit [www.EDENcle.org/rights](http://www.EDENcle.org/rights) and [www.EDENcle.org/resources](http://www.EDENcle.org/resources) for info.

## Programs for Individuals

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### Long-Term Supportive Housing & Sponsor-Based Rental Assistance (Long-Term)

**Tenant lives in multi-unit housing properties owned by EDEN or by partner agencies.** Tenant pays 30% of gross adjusted monthly income for rent & utilities. Supportive services are available on-site for PSH apartment buildings. To qualify, tenant must meet Federal very low-income limits;\* be homeless, chronically homeless, or meet the definition of DedicatedPLUS;\* AND have a documented disability. Referrals through Coordinated Intake.

### Returning Home Ohio/Cuyahoga County (Long-Term)

**Tenant lives in independently owned housing and pays 30% of gross adjusted monthly income for rent & utilities.** To qualify, tenant must be homeless, chronically homeless, or meet the definition of DedicatedPLUS\* AND have a documented disability. Applicant must be currently incarcerated or have been incarcerated within the last 120 days. Referrals must be submitted by ODRC Unit Management Chiefs or by the Court System.

### Community Transition Program (Time-Limited or Long-Term)

**Tenant lives in independently owned housing and pays 30% of gross adjusted monthly income for rent & utilities.** To qualify, applicant must have participated in Recovery Services offered during incarceration and be released from an ODRC facility. Eligibility for CTP is determined by Community Linkage staff either in the prison or at a local Parole Authority office.

## Programs for Families & Individuals

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### Permanent Supportive Housing Subsidy Programs (Long-Term)

**Tenant(s) live in independently owned housing and pay 30% of gross adjusted monthly income for rent & utilities.** To qualify, household must meet Federal very low-income limits.\* Head of household must be homeless, chronically homeless, or meet the definition of DedicatedPLUS;\* have a documented disability; AND be linked to a social service agency. Referrals through Coordinated Intake, the AIDS Taskforce of Greater Cleveland, Nueva Luz, or MetroHealth.

## Programs with Wait Lists

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The wait lists for the following long-term programs are closed. Check our website at [www.EDENcle.org/programs](http://www.EDENcle.org/programs) for updates on the wait list, program descriptions, and eligibility requirements.

- Housing Assistance Program
- Housing Choice Voucher Program (Mainstream)
- HUD Multi-Family Properties
- Scattered Site Housing

*\*Please keep in mind that each program has a specific set of required eligibility criteria, and some programs are only offered through specific partner agencies. EDEN must follow Federal guidelines for definitions of homelessness and income limits, which are detailed at [www.EDENcle.org/faq](http://www.EDENcle.org/faq).*